



PRIVACY POLICY-DEBBIE DILLON PELVIC HEALTH

The type of personal information I collect.

I currently collect and process the following personal information:

- Your name and contact information e.g, email address and content from any contact you may make with us e.g. consultation enquiry.
- When you visit the website, I automatically collect certain information about your device, including information about your web browser, IP address, time zone, and some of the cookies that are installed on your device. Additionally, as you browse the site, I collect information about the individual web pages that you view, what websites or search terms referred you to the site, and information about how you interact with the site. I refer to this automatically-collected information as “device information”.
- When I talk about “personal information” in this privacy policy, I am talking both about device information and contact information.

How I get the personal information and why I have it.

- I collect your contact information when you make contact with us through the Contact page on our website, or if you call or message us in any other way. I do this to be able to discuss or arrange treatment.
- I collect your device information to help us screen for potential risk and fraud (in particular your IP address), and more generally to improve and optimize our site. I use the following technologies:
 - “cookies”, these are data files placed on your device or computer and which often include an anonymous unique identifier. For more information about cookies, and how to disable cookies, visit: <http://www.allaboutcookies.org>.
 - “log files”, these track actions occurring on the site, and collect data including your IP address, browser type, internet service provider, referring/exit pages, and date/time stamps
 - “web beacons,” “tags,” and “pixels”, these are electronic files used to record information about how you browse the site.
- Under the General Data Protection Regulation (GDPR), the lawful basis I rely on for processing this information is: I have a contractual obligation.
- I will never pass your personal information to any third parties without your prior agreement.

How I store your personal information.

Your information is securely stored digitally on TM3 my physiotherapy admin system. I keep your contact information for 7 years. I will then dispose your information securely.



Your data protection rights.

Under data protection law, you have the right to ask us to provide you with the personal information I hold about you and to ask that your personal information be corrected, updated, or deleted. If you would like to exercise this right, please contact us through the contact information below. You are not required to pay any charge for exercising your rights. If you make a request, I have one month to respond to you.

Our contact details

debbiedillonpelvichealth@gmail.com

Debbie Dillon Pelvic Health

Mendip Court

Upper Breach Road

S Horrington Wells

BA5 3DG

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at the contact address provided. You can also complain to the ICO if you are unhappy with how I have used your data. The ICO's address:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>